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Kaoru Ishikawa, the Man and Quality Control

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<sup>&</sup>quot;Kisama To Ore To Wa Doki No Sakura" first line of an Imperial Naval Academy song expressing the devotion of classmates to each other and their willingness to die for their country. The pronoun "you" (in Japanese, kisama) is a formal expression used by officers of the Imperial Japanese Navy addressing each other. Outside the Navy it was considered a very rough but friendly expression, therefore seldom used. Prof. Ishikawa favored the use of this word among friends.